

Duty Of Candour Report 2024/25

Written by

LISA A HUNTER & CHRISTINA BIRTH & HANNAH PAUL SATTA

About Our Organisation: Supporting Positive Paths CIC

Between APRIL 2024 and MARCH 2025 ADULT REGISTRATION supported:-

Adult aged 18+ Years: 90 members

Between APRIL 2025 and MARCH 2025 CHILD & YOUNG PEOPLE REGISTRATION supported:-

Total of: 94 members Of which

Children aged 0-16 years: 47 members Youth/adults 16+: 47 members

We support our members in their own home, in the community or within one of our resource spaces in Edinburgh.

STAFFING: 87
ADULT REGISTRATION: 46
CHILD & YOUNG PEOPLE REGISTRATION: 41

Supporting positive Paths has a Duty Candour Policy that all our staff read as part of their induction and further training throughout the year as understanding of the organisations Duty of Candour approaches.

Our members have various support needs such as Learning disabilities, emotional and sensory challenges and physical disabilities.

Incident reporting: Supporting Positive Paths CIC

All health and social care services in Scotland must provide an Annual duty of candour report for their services.

As a Care At Home provider this information is reviewed by the Care Inspectorate and published in our newsletter and on our website annually.

Type of unexpected or unintended incident	Number of times this happened
Someone has died	0
Someone has permanently less bodily, sensory, motor, physiologic or intellectual functions	0
Someone's treatment has an increased because of harm	0
The structure of someone body changes because of harm	0
Someone life expectancy becomes shorter because of harm	0
Someone sensory, moto or intellectual functions us impaired for 28 days or more	0
Someone experienced pain or psychological harm for 28 days or more	0
A person needed health treatment in order to prevent dying	0
A person needing health treatment in order to prevent other injuries	0
Services provided to an individual where delayed due to Covid 19 or similar health epidemics	0

Our Policy and process

Review of our safeguarding systems demonstrate good lines of communication for staff to report concerns.

We have two registrations:

- 1. Adults care at Home with support services
- 2. Child & Youth care at home services

Each registration has their own Registered manager and team structure for supporting procedures.

Both services follow clear reporting of any incidents which includes guides on informing the governing bodies as required and ensuring the relevant Council made aware.

Policies include a strong procedure for identifying and reporting incidents as well as how to support staff and service users affected by the incident.

All Policies and procedures are reviewed annually. If an incident has occurred which directly impacts the policies and procedures in place, these will be reviewed outwith the annual review to ensure they are fit for purpose and provide a high quality of guidance and support.

What we have learned

- 1. Continue to review all incidents inline with duty of candour and report as required.
- 2. Annual updating of all risk assessments
- 3. Introducing new systems to streamline the way we record and monitor incidents and accidents
- 4. Updating of individual risk assessments post incidents as required and all staff made aware of any updates.
- 5. Refining Debrief procedures with the staff team after incidents
- 6. Take examples of incidents to Team meetings to review as Case Studies, discussions held on what we learned and how to implement steps to prevent in future where possible.

Duty of candour report 2024/5

If you would like further information about our Duty of candour policy and procedures please contact

Lisa Hunter

Owner

07903962450

office@positivepathscic.com