



Positive Paths

# Duty Of Candour Report 2023-24

Written by

Lisa A Hunter  
Christina Birch  
Kim Turner  
Lauren Clapton

# About Our Organisation: Supporting Positive Paths CIC

Between APRIL 2023 and MARCH 2024 Supporting Positive Paths supported:-

**Total Member: 181 members**  
**Adult aged 18+ Years :120 members**  
**Children and youth aged 4 upwards: 61 members**

We support our members in their own home, in the community or within one of our resource spaces in Edinburgh. Majority of our Adult support is group based with peers.

Staff: We have a team of around 64 permanent staff and a further 33 Casual staff.

Supporting positive Paths has a Duty Candour Policy that all our staff read as part of their induction and further training throughout the year as understanding of the organisations Duty of Candour approaches.

Our members have varies support needs such as Learning disabilities, emotional and sensory challenges and physical disabilities.

## **Incident reporting: Supporting Positive Paths CIC**

All health and social care services in Scotland must provide an Annual duty of candour report for their services.

As a Care At Home provider this information is reviewed by the Care Inspectorate and published in our newsletter/website annually.

<b>Type of unexpected or unintended incident</b>	<b>Number of times this happened</b>
Someone has died	0
Someone has permanently less bodily, sensory, motor, physiologic or intellectual functions	0
Someone's treatment has an increased because of harm	0
The structure of someone body changes because of harm	0
Someone life expectancy becomes shorter because of harm	0
Someone sensory, moto or intellectual functions us impaired for 28 days or more	0
Someone experienced pain or psychological harm for 28 days or more	0
A person needed health treatment in order to prevent dying	0
A person needing health treatment in order to prevent other injuries	0

## Our Policy and process

Review of our safeguarding systems demonstrate good lines of communication for staff to report concerns.

We have two registrations:

1. Adults care at Home with support services
2. Child & Youth care at home services

Each registration has their own Named manager and team structure for support the safe support and reporting of any concerns.

## What we have learned

1. To review all incidents inline with duty of candour and report as required.
2. The updating of all risk assessments after any incidents and all staff made aware of any updates.
3. Implementation of new Support Software ACCESS, which enables us to complete Members reviews and keep Care Plans and Individual Risk Assessments uptodate easily accessible to all staff.

## Duty of candour report 2023-24

If you would like further information about our Duty of candour policy and procedures please contact

Lisa Hunter

Owner

07903962450

[office@positivepathscic.com](mailto:office@positivepathscic.com)